

Technical Service Bulletin no. [22-310-A](#)

√ Information only

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Recipients

Potain service network and representatives.

Subject

Hoisting hook maintenance.

Tower crane models

GMA + GME ranges

| | | | |
|-------|-------------------|------------|----------|
| A | Technical Support | 03/18/2022 | Creation |
| Index | Written by | Date | Comment |

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**Update of the preventive maintenance instructions
for the hoisting hooks.**



1. Origin/Description:

The purpose of this service bulletin is to inform the service and distribution network of the **update to the hook maintenance instructions** in the technical manual, and to specify what is authorized or not authorized on the hook during checks.

2. Update of the hook maintenance instructions:

The schedule of preventive maintenance retains at **500 hours or 3 months / whichever comes 1st**

- the visual check on the condition of the hook, as well as
- the greasing of the ball thrust bearing of the hook if the hook is equipped with a grease nipple.

| | | | |
|---|---|-------|--|
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The schedule of detailed maintenance at 8000 hours or 4 years / whichever comes 1st is updated as follows:

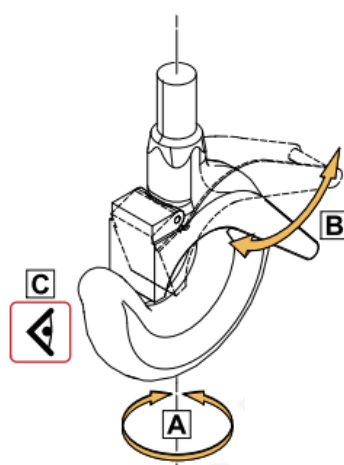
| | | | |
|-------------------|---------------|---------------------|--|
| Ropes and pulleys | Pulley blocks | Hooks | CHECK the wear level of the pulley block hook. |
| Ropes and pulleys | Pulley blocks | Ball thrust bearing | CARRY OUT an external visual inspection of the operation of the ball stop of the pulley block. |

All checks are updated as follows:

1.21 Hook

1.21.1 Checking the condition of the hook

Procedure



NT_003447_03

1. **A** Check that the hook can rotate freely, with no sticking points.
2. **B** Check that the safety catch moves freely and closes properly.
3. **C** Check that the surface of the hook is free of corrosion.

4. Perform this procedure when the condition below exists.

Conditions

- Considerable axial play.

OR:

- Serious corrosion or deformation on the outside of the threaded rod or nut.

OR:

- Damaged nut or missing safety pin, preventing the hook fastening nut from being loosened.

OR:

- Hook fastening nut lock damaged.

OR:

- Cracks on the hook.

⚠ DANGER
Risk of serious or even fatal accident
Risk of the load detaching from the hook

- ▶ It is prohibited to open the hook to replace a component.
- ▶ Replace the entire hook.

1.21.2 Lubricating the hook ball thrust bearing



Work material

| | |
|------------|--------|
| Grease gun | 1 unit |
|------------|--------|



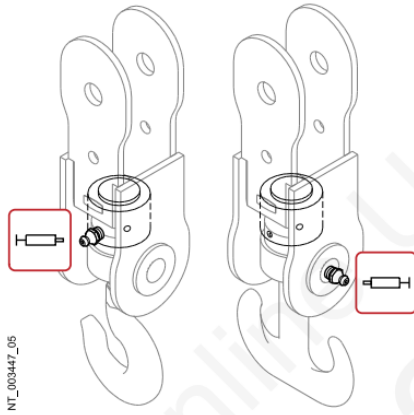
Consumables

| | | |
|---|------------|-----------------------------|
| Grease type G2 (L-XBDHB 2, K2K-25) ➔ page D-7 | E-01032-51 | See procedure for quantity. |
|---|------------|-----------------------------|

Conditions

- Only the trunnion load hooks fitted with one or more grease nipples can be greased.

Procedure



- ▶ Inject the grease into the grease nipple(s).

Required material

| | |
|---|--------|
| Grease gun | 1 unit |
| Grease type G2 (L-XBDHB 2, K2K-25) (E-01032-51) | |

1.21.3 Checking the wear on the hook



Work material

| | |
|-----------------|-----------------------------|
| Vernier caliper | See procedure for quantity. |
|-----------------|-----------------------------|



Technical data

| | |
|--------------------------------------|-------|
| Option: 12,00 t | 85 mm |
| Height (h) | |
| Option: 12,00 t | 59 mm |
| Opening with hook safety catch (Pal) | |



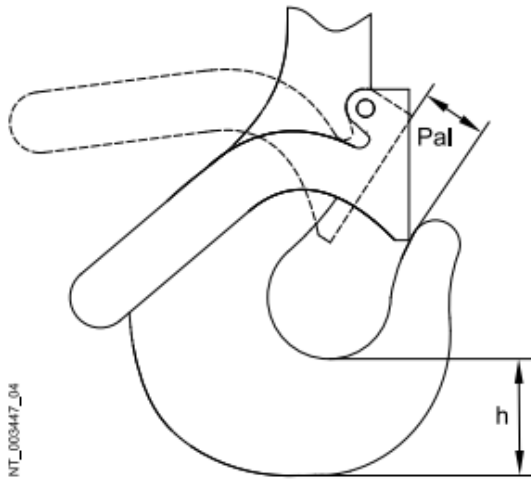
DANGER

Risk of serious or even fatal accident

Risk of the load detaching from the hook.

- ▶ Do not apply welds to the hook to compensate for wear.

Procedure



1. Determine the theoretical value of the dimension **(Pal)**.

| Technical data | |
|--------------------------------------|-------|
| Opening with hook safety catch (Pal) | 59 mm |

2. Measure the actual dimension **(Pal)**.

| Required material | |
|-------------------|--------|
| Vernier caliper | 1 unit |

Result

Measured dimension **(Pal)** : Min. Theoretical dimension **(Pal)** x 110 %

- ▶ Replace the entire hook.

3. Determine the theoretical value of the dimension **(h)**.

| Technical data | |
|----------------|-------|
| Height (h) | 85 mm |

4. Measure the dimension **(h)**.

| Required material | |
|-------------------|--|
| Vernier caliper | |

Result

Measured dimension **(h)** : Max. Theoretical dimension **(h)** x 95 %

- ▶ Replace the entire hook.

1.21.4 Checking the wear on the hook chain

Work material



| | |
|-----------------|--------|
| Micrometer | 1 unit |
| Vernier caliper | 1 unit |

Conditions

- The hook is equipped with a chain.

Procedure

1. Visually check every link of the chain for damage.

Result

One of the links is bent out of shape.

- ▶ Replace the hook chain.

3. Ball thrust bearing - Safety pin:

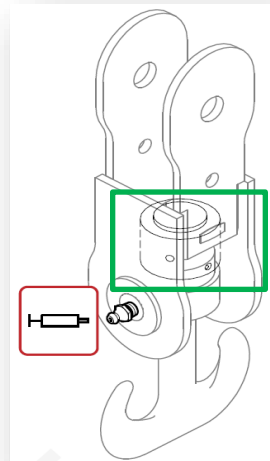
In accordance with the instructions of the hook suppliers and the check procedure described above, it is:

- ▶ Essential to periodically check the **presence of the safety pin** (*Mecanindus* type), which prevents the fastening nut from being unscrewed from the hook;
- ▶ **Prohibited to open the hook** to replace a component;
- ▶ **and it is therefore prohibited to dismantle the following** on the hooks of cranes in service:
 - ✓ the safety pin and
 - ✓ the ball thrust bearing.

Dismantling could damage the thread of the hook rod and seriously damage the hook, resulting in the risk of load release.

Check on the presence of **the safety pin** ▼

Never dismantle the **ball thrust bearing** ▼



For further information, please contact your usual Potain customer support agent or Tower Crane Potain Product Support.